

Abstract

Method and system for the electronic provision of services for machines via a data communication link

With this invention, expert knowledge from machine manufacturers is applied quickly at any time to a machine ~~(20)~~ via the Internet, by providing a main computer (host ~~9~~) for the production and provision of machine-related data and/or services and a machine-side working computer (client ~~24~~), which is connected to the main computer via a data communication link ~~(14)~~ and ~~by means of which~~ (client) machine state data can be acquired in real time and transmitted to the main computer, and ~~by means of which~~ machine-related data and/or services generated by the main computer as a function of such machine state data can be received by ~~means of~~ an analysis and evaluation unit.

~~FIG. 4~~

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2005

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